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Healthwatch Rotherham is the independent champion for people who use health and social care services in your local area. We listen to your needs, experiences and concerns, and speak out on your behalf to improve services for everyone.

## February 2022

- COVID-19 update
- Case Study
- Let's Talk event



#### COVID-19 update:

England has returned to Plan A. You should continue to follow safer behaviours to protect yourself and others:

- Get vaccinated and get your booster dose
- Consider wearing a face covering in crowded, enclosed spaces
- Let fresh air in if you meet indoors. Meeting outdoors is safer
- Get tested and self-isolate if required

The latest figures in Rotherham show a decrease of 14.6% in Covid-19 cases on the previous week. (20th January—26th January 2022)

85.5% of people aged 12 and over in Rotherham have now had their first dose of the Covid-19 vaccine, with 79.9% having had their second dose. 62.4% of people have had their booster or third dose. (26th January).

#### Case Study—good news story:

Recently I noticed that I was passing blood in my urine.

I phoned my doctors and was on the phone for 40minutes (only downside but understandable)

A lady answered my call and asked how she could help. I explained my situation and she was very attentive to my problem.

After I had explained everything, she said she would get a Doctor to ring me back.

Within less than an hour I had a phone call from the doctor asking me to come in for an appointment

Went to the Surgery on the same morning that I had rang them, where the Doctor gave me an examination and said she was referring me to the hospital for further tests and they should be in touch within a week to arrange things.

The hospital rang the next day and made appointments for a Bloodtest, CT Scan and Cystoscopy all within the next four days.

I had all the tests done, awaiting the results as I send this, the hospital did say the results would go to my doctors in approximately two weeks.

I would like to say thank you to the Medical Centre for organising the initial appointments and examination to all at Rotherham Hospital at the departments I went to for my tests.

### Let's Talk...Access to Dental Care:

Our first event of 2022 took place on Wednesday 26th January at the later time of 1pm.

We were joined by Ellie Durband, a dental care professional, who explained to guests why dental care is important. We then moved onto Steven Thompson, who explained the current difficulties in accessing dental care and the difficulties staff are facing trying to take on new patients to combat waiting lists.

We then ran through the results from our dentist survey that we ran in December 2021 (thank you to everyone who shared this). This will be published at the beginning of February and will be available on our website to read.

The session also examined the latest Stakeholder update regarding dentistry and the latest advice for patients. The event was a great success and prompted lengthy, detailed discussions from various professionals on dentistry.

A full write up of the event is available on our website.



Thank you to all those who attended.

# Let's Talk... Cancer Awareness

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Join Healthwatch Rotherham for our monthly Zoom chat. In our next session we will be talking about cancer, common symptoms and support services available if you are diagnosed. We will be joined by representatives from both health care and support services and you can ask questions or raise any issues or concerns you have on this topic.



Wed 23rd February 2022 11am-12 noon

Zoom Meeting ID: 850 6615 2013 Password: 302431

For more details, contact us on info@healthwatchrotherham.org.uk or 01709 717130

Healthwatch Rotherham is here to listen to your experiences of health and social care services in Rotherham to make sure providers get it right for everyone. If you've had an experience—good or bad—please get in touch

