

Spotlight Shares

Over the last couple of weeks
Healthwatch visited:

- Rotherham hospital
- Riverside Library
- Catch up cafe, Rotherham Minster

Here are some of the things you've shared



"Getting appointments at the hospital is fine. The staff see to you right away but when you are in A&E it's bad, you have to wait for a long time. I waited 7 hours"

"Waiting time to get parking space in parking lot at the hospital is a problem. I came early for my appointment to try and I was still 5 minutes late for my appointment due to lack of car parking space."

"Gate Surgery - I can't ever get an appointment. I've had pain in my neck for months, they sent me for an X ray at the hospital 4 months ago and I still haven't got my results. They sent me back to my GP but I feel like I'm going round in circles. They all tell me different things"

"I recently moved GP practice to St Annes medical centre which was fab, I showed them my autism card, they treated me really nicely, they made it really simple and easy to understand what I needed to do and with the information I was given. I went for an Autism assessment at RAADS, they were really good, it's a 9 month waiting list but that's ok. I also went to the IAPT service at the hospital to do my initial assessment and they were fantastic. They were really professional, really nice and made the process easy for me."

Experiences shared with us are directly fed back to services **healthwatch**
Rotherham