

Healthwatch Rotherham Information & Signposting volunteer

Who are Healthwatch Rotherham?

Healthwatch Rotherham is the independent health and social care champion and exists to ensure that people are at the heart of care. Each local Healthwatch is a key part of its local community and works in partnership with other organisations in its area. For Healthwatch Rotherham, this includes working with the Local Council, the NHS, Rotherham hospital and voluntary organisations.

What will be my role as an Information & Signposting volunteer?

- Supporting people to improve their access to local services, by providing them with information and signposting by telephone and email. Using our specific pathway document for local and national services.
- Gathering feedback from the people you speak to through our tailored feedback survey to allow us to understand how to improve our services, to meet people's needs today and in the future.
- Recording all the information you have gathered into our spreadsheet to be shared with Healthwatch England.
- To volunteer for a minimum of 4 hours per week Mon- Fri 9am-5pm for at least 12 months

Why should you be a Healthwatch Information & Signposting volunteer?

You will play a vital role in the way Healthwatch Rotherham supports people to access the best services for them. Providing vital support to people in our community, by ensuring their voices are heard and listened to by those in charge of services, by sharing their experiences, and by supporting services to meet the needs of Rotherham population and driving service improvements through their voices.

Who are we looking for?

- Someone who can commit their free time on any weekday (flexible hours)
- Someone looking to learn new skills or improve existing skills.
- Someone who can work independently as well as part of a small team.
- Good timekeeping and organisation skills
- Good listening and communication skills
- Someone looking to give back to their Rotherham community.

What will I gain from this role?

- An opportunity to enhance your CV and add new experiences and skills.
- Flexible volunteering days and hours available upon request
- A chance to amplify the voice of people's experiences to improve people's wellbeing.
- Good computer skills



- An opportunity to access free training.

How to apply:

To apply or to find out more, please contact info@healthwatchrotherham.org.uk for an application form, or visit our volunteering page on our website at: <https://healthwatchrotherham.org.uk/work-us>

Please send all completed applications to the above email address.

