

Healthwatch Rotherham Enter & View representative Volunteer

Who are Healthwatch Rotherham?

Healthwatch Rotherham is an independent champion for health and social care, dedicated to ensuring that local people are at the center of care decisions. Every Healthwatch operates within its local community and collaborates with other organisations in the area. For Healthwatch Rotherham, this means working closely with the Local Council, NHS, Rotherham Hospital, and various voluntary organisations.

What will be my role as an Enter & View volunteer?

- Visit health and social care services—including hospitals, care homes, GP practices, and community settings—as part of a trained team.
- Speak with patients, residents, families, carers, and staff to gather honest feedback about their experiences.
- Assess the environment where services are provided.
- Record observations and conversations to help inform Healthwatch Rotherham’s reports and recommendations.
- Help identify best practices and highlight areas that need improvement.
- Contribute to follow-up actions and share findings with service providers, commissioners, regulators, and Healthwatch England.

Why should you be a Healthwatch Enter & View volunteer?

You will play a crucial role in enhancing health and social care services for people in Rotherham. By making sure the voices of service users are heard and sharing your findings, you can help bring about positive changes and ensure that services meet the needs of our communities.

Who are we looking for?

- Individuals who can commit their free time for visits, typically lasting 3-4 hours each. Enter & View visits take place once per quarter, with flexible scheduling to suit volunteers’ availability.
- People who are interested in learning new skills or developing existing ones.
- Those who can work independently and as part of a small team.
- Individuals with good timekeeping and organisational skills.
- People with strong listening and communication abilities.
- Anyone who wants to contribute to the Rotherham community.

- Those able to remain impartial and respect confidentiality.

What will I gain from this role?

- The opportunity to enhance your CV and gain valuable new experiences and skills.
- The chance to become a member of the Citizens Advice Team.
- Flexible volunteering days and hours arranged to suit your availability.
- A role in amplifying people's voices and promoting wellbeing in the Rotherham community.
- Full training and support, including guidance on safeguarding and Enter & View procedures.
- Reimbursement of expenses and access to ongoing development opportunities.

How to apply

To apply or learn more, please contact info@healthwatchrotherham.org.uk for an application form, or visit our volunteering page at: <https://healthwatchrotherham.org.uk/work-us>

Please send all completed applications to the email address above.